1. DEFINITIONS AND ABBREVIATIONS (continued)

<u>Individual (1-Party) Line Service</u> – A grade of Exchange Service which provides for a maximum of one main station on a line.

<u>Intercept Referral Service-Special</u> – Same as Intercept Referral Service – Basic, plus it provides additional information to the caller.

<u>Intercom Calling</u> – Enables single line Customers to set up internal communications (intercom) between multiple telephone extensions. The Customer establishes intercom calls by dialing a code and hanging up the telephone handset. The code activates distinctive ringing to alert intercom users of an intercom call. Three-Way Calling is necessary for the operation of Intercom Calling. This feature is obsolete except for existing Customers at existing locations.

<u>LATA</u> – Local Access and Transport Area (LATA) denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Company exchanges which are grouped to serve common social, economic and miscellaneous purposes.

<u>Local Messages</u> – A local message is a telephone conversation of any prescribed length between two telephone stations. It is the measurement upon which the charges for telephone communications are based when the calling station and the station to which communications is established are both within the same local service area.

<u>Local Service Area</u> – That area within which a Customer can make telephone calls at exchange rates.

 $\underline{\text{Multi-Directory Numbers}}$ – Allows Customers to establish up to three telephone numbers on the same access line. Each number is assigned a distinctive ring. The billing telephone number is the "master" number and has a standard ring. The other number(s) are dependent numbers and are assigned individual distinctive rings.

<u>Multiline Hunt Group</u> – Rotary (hunting) service provided in Electronic Switching System (ESS) offices where a standard seven-digit number is assigned only to the first line in a Customer's number group. Subsequent lines are designated by using two-, three- or four-digit numbers dependent on the type of ESS office. The Company reserves the right to determine when Multiline Hunt Group numbers are assigned.

<u>Preferred Customer Discount (PCD)</u> – A discount added to the monthly invoice and deducted from the rack rate for grandfathered products and term contract discounts.

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4.2 General Exchange Services (continued)

4.2.9 BirchNet Basic Line

A. BirchNet Basic Line is equipped with:

Basic Line Unlimited Local, Intra-LATA Long Distance Caller ID – Name and Number (9) Call Waiting Hunting (business)

B. Rates and Charges

(C)

(C)

(C) 1. Monthly Recurring Charges - Business

	BirchNet Basic	BirchNet Basic Line 24/36		BirchNet Basic	BirchNet Basic Line 24/36
CLLI	Line 12 Month	Month	CLLI	Line 12 Month	Month
AIKNSCMA	\$176.85	\$173.85	CLMASCBQ	\$146.85	\$143.85
ALDLSCMA	\$203.85	\$200.85	CLMASCCH	\$146.85	\$143.85
ARSNSCAH	\$146.85	\$143.85	CLMASCDF	\$146.85	\$143.85
ARSNSCMA	\$146.85	\$143.85	CLMASCJX	\$146.85	\$143.85
ARSNSCTV	\$146.85	\$143.85	CLMASCPA	\$146.85	\$143.85
BATHSCMA	\$146.85	\$143.85	CLMASCSA	\$146.85	\$143.85
BAVLSCMA	\$203.85	\$200.85	CLMASCSC	\$146.85	\$143.85
BETNSCMA	\$176.85	\$173.85	CLMASCSH	\$146.85	\$143.85
BEVLSCMA	\$203.85	\$200.85	CLMASCSN	\$146.85	\$143.85
BHISSCMA	\$146.85	\$143.85	CLMASCSU	\$146.85	\$143.85
BLBGSCMA	\$203.85	\$200.85	CLMASCSW	\$146.85	\$143.85
BLNHSCMA	\$203.85	\$200.85	CLMASCTS	\$146.85	\$143.85
BLRGSCMA	\$146.85	\$143.85	CLMBSC32	\$146.85	\$143.85
BMBRSCMA	\$176.85	\$173.85	CLMBSC44	\$146.85	\$143.85
BRWLSCBE	\$203.85	\$200.85	CLSNSCMA	\$176.85	\$173.85
BTBGSCMA	\$203.85	\$200.85	CLTNSCMA	\$203.85	\$200.85
CENTSCWS	\$176.85	\$173.85	CLVRSCES	\$176.85	\$173.85
CHAPSCCL	\$146.85	\$143.85	CMDNSCLG	\$203.85	\$200.85
CHRWSCES	\$203.85	\$200.85	CMDNSCMA	\$203.85	\$200.85
CHTNSCDP	\$146.85	\$143.85	CWPNSCMA	\$146.85	\$143.85
CHTNSCDT	\$146.85	\$143.85	DLLNSCMA	\$203.85	\$200.85
CHTNSCJM	\$146.85	\$143.85	DNMKSCES	\$203.85	\$200.85
CHTNSCJN	\$146.85	\$143.85	DRTNSCMA	\$146.85	\$143.85
CHTNSCLB	\$146.85	\$143.85	EDBHSCMA	\$203.85	\$200.85
CHTNSCNO	\$146.85	\$143.85	EDFDSCMA	\$203.85	\$200.85
CHTNSCPS	\$146.85	\$143.85	EOVRSCMA	\$146.85	\$143.85
CHTNSCWA	\$146.85	\$143.85	ESLYSCMA	\$146.85	\$143.85
CLIOSCMA	\$203.85	\$200.85	FLBHSCMA	\$146.85	\$143.85
CLMASCAR	\$146.85	\$143.85	FLRNSCMA	\$146.85	\$143.85

- 4.2 General Exchange Services (continued)
 - 4.2.9 <u>BirchNet Basic Line</u> (continued)
 - B. Rates and Charges (continued)
 - 2.Birch Long Distance Rates for BirchNet Basic Line:

Rate Per Minute	<u>Business</u>	Residential
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

Rate Per Minute	<u>Business</u>	<u>Residential</u>
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

- a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- b. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.
- 3. Other charges located in Miscellaneous Charges Section 4.2.11.
- C. BirchNet Basic Line Feature List

Any of the following calling features may be added to the Birch Basic Line. The following rates apply only when these calling features are added to the Birch Basic Line. To add calling features to any other service, please refer to Section 4.2.11 for applicable rates.

(M) Content moved to section 4.2.18 of this tariff.

(**M**)

4.2 General Exchange Services (continued)

4.2.9 <u>BirchNet Basic Line</u> (continued)

D. Optional Calling Features

Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

	Residential	Business
Three-Way Calling	\$2.00 (I)	(I) \$2.00 (I)
Call Return	\$2.00 (I)	\$2.00 (I)
Repeat Dialing	\$2.00 (I)	\$2.00 (I)
Busy Connect (Per call, per use)	\$0.90	\$0.90
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

E. Footnotes for BirchNet Basic Line:

(1) BirchNet Basic Line is available to business and residential customers.

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All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula: \$100 x Months Remaining

The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

This rate is inclusive of the Cancel Call Waiting option where available.

- (2) Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Line bundle, standard rates located in section 4.2.11 will apply.
- (3) The availability of certain features is dependent on ILEC feature availability.
- (4) Some features are only available to residential customers.
- (5) Some features are only available to business customers.
- (6) Product may not be available in all CLLIs.

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4. SERVICES AND MAXIMUM RATES (continued)

- 4.2 General Exchange Services (continued)
 - 4.2.9 <u>BirchNet Basic Line</u> (continued)
 - E. Footnotes for BirchNet Basic Line (continued)
 - (7) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.
 - Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.
 - (8) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic. There is a maximum of 3 extensions per voicemail box. Call Forwarding Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Line.
 - (9) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (10) Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Line.
- (11) All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.
- (12) Residential pricing is the same as Home Connections.
- (13) Effective upon expiration of the initial or any subsequent term, the contract discount will expire.
- (14)The following products of Birch Telecom of the South, Inc. and Birch Communications Inc. have changed their name to BirchNet Basic Line. The services and rates for each product have previously been grandfathered.

Residence Area Plus Basic Connections
Home Connection Plus Access Complete Local

Home Connection Business Area Calling

BirchNet Basic Line Business Line

Business Plus Service

4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

4.2.9.1 BirchNet Basic Plus

A. BirchNet Basic Plus is equipped with:

Dialtone Line (1)

Unlimited Local, Intra-LATA Long Distance

Anonymous Call Rejection, per line

Call Block (Business Only)

Call Forwarding (Business Lines Only)

Call Forwarding Busy Line

Call Forwarding Don't Answer

Call Return

Call Return Blocking (Residential Lines Only)

Call Selector

Call Tracing

Call Waiting

Caller ID (Business Lines Only)

Caller ID Blocking (Residential Lines Only)

Caller ID Deluxe

Calling number delivery blocking, per line (Business Lines Only)

Collect Call Blocking (Residential Lines Only)

Distinctive Ringing Service

Enhanced Caller ID (Business Only)

Call Waiting Deluxe (Residential Only)

International Blocking (Residential Lines Only)

Hunting (Business Lines Only)

Preferred Call Forwarding (Business Lines Only)

Remote Access - Call Forwarding Variable

Repeat Dialing

Repeat Dialing Blocking (Residential Lines Only)

Selective Class of Call Screening (Business Lines Only)

Speed Calling

Third Party Blocking (Residential Lines Only)

Three-Way Calling

900/976 Blocking (Residential Lines Only)

(N)

(N)

4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

4.2.9.1 BirchNet Basic Plus (continued)

B. Monthly Recurring Charges - Business

CLI 12 Month 24/36 Month CLII 12 Month 24/36 Month AIKNSCMA \$176.85 \$173.85 CWPNSCMA \$146.85 \$143.85 ALDLSCMA \$203.85 \$200.85 DLLNSCMA \$203.85 \$200.85 ARSNSCAH \$146.85 \$143.85 DNMKSCES \$203.85 \$200.85 ARSNSCMA \$146.85 \$143.85 DRTNSCMA \$146.85 \$143.85 ARSNSCTV \$146.85 \$143.85 EDFDSCMA \$203.85 \$200.85 BAYLSCMA \$146.85 \$143.85 EDFDSCMA \$203.85 \$200.85 BAVLSCMA \$203.85 \$200.85 EOVRSCMA \$146.85 \$143.85 BEVLSCMA \$176.85 \$173.85 ESLYSCMA \$146.85 \$143.85 BEVLSCMA \$203.85 \$200.85 FLBNSCMA \$146.85 \$143.85 BHSCMA \$146.85 \$143.85 FLRNSCTS \$146.85 \$143.85 BLRGSCMA \$203.85 \$200.85 FNINSCES \$146.85 \$143.85
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CHTNSCNO \$146.85 \$143.85 GNVLSCWR \$146.85 \$143.85 CHTNSCPS \$146.85 \$143.85 GNVMSCBU \$146.85 \$143.85 CHTNSCWA \$146.85 \$143.85 GRERSCMA \$146.85 \$143.85 CLIOSCMA \$203.85 \$200.85 HCGVSCMA \$203.85 \$200.85
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CI MASCAR \$146.85 \$143.85 HNPHSCMA \$176.85 \$173.85
CLIVIA DCIAIA #170.00 #170.00 #170.00 #110.00 #170.00 #170.00 #170.00
CLMASCBQ \$146.85 \$143.85 HTVLSCMA \$146.85 \$143.85
CLMASCCH \$146.85 \$143.85 ISPLSCIS \$146.85 \$143.85
CLMASCDF \$146.85 \$143.85 JHTNSCMA \$203.85 \$200.85
CLMASCJX \$146.85 \$143.85 JNVLSCMA \$203.85 \$200.85
CLMASCPA \$146.85 \$143.85 JONNSCES \$203.85 \$200.85
CLMASCSA \$146.85 \$143.85 LATTSCLS \$203.85 \$200.85
CLMASCSC \$146.85 \$143.85 LBRTSCMA \$176.85 \$173.85
CLMASCSH \$146.85 \$143.85 LKVWSCMA \$203.85 \$200.85
CLMASCSN \$146.85 \$143.85 LKWLSCRS \$176.85 \$173.85
CLMASCSU \$146.85 \$143.85 LYMNSCES \$146.85 \$143.85
CLMASCSW \$146.85 \$143.85 LYMNSCIP \$146.85 \$143.85
CLMASCTS \$146.85 \$143.85 MARNSCBN \$176.85 \$173.85
CLMBSC32 \$146.85 \$143.85 MARNSCMA \$176.85 \$173.85
CLMBSC44 \$146.85 \$143.85 MCCLSCMA \$203.85 \$200.85
CLSNSCMA \$176.85 \$173.85 MLNSSCWP \$176.85 \$173.85
CLTNSCMA \$203.85 \$200.85 MNPLSCES \$146.85 \$143.85
CLVRSCES \$176.85 \$173.85 MRTTSCMA \$146.85 \$143.85
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CMDNSCMA \$203.85 \$200.85

(N)

4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

4.2.9.1 BirchNet Basic Plus (continued)

B. Monthly Recurring Charges – Business

CLLI	12 Month	24/36 Month	CLLI	12 Month	24/36 Month
NCHRSCCT	\$146.85	\$143.85	SPBGSCCV	\$146.85	\$143.85
NCHRSCHY	\$146.85	\$143.85	SPBGSCHW	\$146.85	\$143.85
NWBYSCMA	\$203.85	\$200.85	SPBGSCMA	\$146.85	\$143.85
NWELSCMA	\$176.85	\$173.85	SPBGSCWV	\$146.85	\$143.85
ORBGSCMA	\$176.85	\$173.85	SPFDSCMA	\$203.85	\$200.85
PCKNSCES	\$176.85	\$173.85	STGRSCMA	\$203.85	\$200.85
PCLTSCES	\$176.85	\$173.85	SUVLSCMA	\$146.85	\$143.85
PCLTSCMA	\$146.85	\$143.85	SXMLSCMA	\$176.85	\$173.85
PDMTSCES	\$146.85	\$143.85	TKNASCST	\$176.85	\$173.85
PNTNSCMA	\$176.85	\$173.85	TMVLSCMA	\$146.85	\$143.85
PRSRSCMA	\$203.85	\$200.85	TRRSSCMA	\$146.85	\$143.85
SALMSCMA	\$176.85	\$173.85	UNINSCMA	\$203.85	\$200.85
SBRKSCSK	\$146.85	\$143.85	WCLMSCMA	\$146.85	\$143.85
SCHLSCES	\$176.85	\$173.85	WHTMSCMA	\$203.85	\$200.85
SENCSCMA	\$176.85	\$173.85	WLHLSCES	\$176.85	\$173.85
SHRNSCMA	\$203.85	\$200.85	WMNSSCES	\$176.85	\$173.85
SPBGSC01	\$146.85	\$143.85	WMTNSCPW	\$176.85	\$173.85
SPBGSCBS	\$146.85	\$143.85	YORKSCMA	\$176.85	\$173.85

C. Birch Long Distance Rates for BirchNet Basic Plus:

Per Minute Rate	<u>Business</u>	Residential
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

D. <u>BirchNet Basic Plus – Previous Product Names</u>

Issue Date: July 30, 2010

The following products of Birch Telecom of the South, Inc. and Birch Communications Inc. have changed their name to BirchNet Basic Plus. The services and rates for each product have previously been grandfathered.

Area Plus with Comp Choice	SmartBiz Plus
BirchNet Basic Plus	SmartBiz Premium
All Access Lite Package	Home Connection
Area Plus w/ Complete Choice	Home Connection Plus
0 1 0 1 0	

Complete Choice Plan

Effective Date: August 10, 2010

b. Toll Free service is available with this product see "Toll Free Service".

4.2 <u>General Exchange Services</u> (continued)

4.2.9.1 BirchNet Basic Plus (continued)

E. Footnotes for BirchNet Basic Plus:

- 1. BirchNet Basic Plus applies to business and residential customers.
- All customers will be required to sign a 12, 24 or 36 month term agreement.
- Early Termination Fees are calculated using the following formula:
- \$50 x Months Remaining (Per Location)
- The early termination fee will apply per location on the original term agreement or any subsequent renewal of the term agreement.

This rate is inclusive of the Cancel Call Waiting option where available.

- 2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Plus bundle, standard rates located in section will apply.
- 3. The availability of certain features is dependent on ILEC feature availability. Some features are only available to residential customers. Some features are only available to business customers. Product may not be available in all CLLIs.

Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

- 4. An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic Plus. There is a maximum of 3 extensions per voicemail box. Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Plus.
- 5. Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.
- 6.Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Plus.
- 7. Residential pricing is equal to Home Connections.
- 8. All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.
- 9. Effective upon expiration of the initial or any subsequent term, the contract discount will expire.
- (10) Effective August 10, 2010, this product is grandfathered and no longer available for new sales.

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(N)

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4.2 General Exchange Services (continued)

4.2.10 <u>BirchNet Essentials</u>

A. BirchNet Essentials is equipped with:

Basic Line
Unlimited Features
Hunting (Business only)
Unlimited Local Intra-LATA Long Distance
200 Minutes of Domestic Inter-LATA Long Distance
(C)

B. Rates and Charges

1. Monthly Recurring Charges - Business

(C)

	BirchNet Essentials 12	BirchNet Essentials		BirchNet Essentials 12	BirchNet Essentials
CLLI	Month	24/36 Month	CLLI	Month	24/36 Month
AIKNSCMA	\$188.85	\$182.85	CLMASCAR	\$158.85	\$152.85
ALDLSCMA	\$212.85	\$206.85	CLMASCBQ	\$158.85	\$152.85
ARSNSCAH	\$158.85	\$152.85	CLMASCCH	\$158.85	\$152.85
ARSNSCMA	\$158.85	\$152.85	CLMASCDF	\$158.85	\$152.85
ARSNSCTV	\$158.85	\$152.85	CLMASCJX	\$158.85	\$152.85
BATHSCMA	\$158.85	\$152.85	CLMASCPA	\$158.85	\$152.85
BAVLSCMA	\$212.85	\$206.85	CLMASCSA	\$158.85	\$152.85
BETNSCMA	\$188.85	\$182.85	CLMASCSC	\$158.85	\$152.85
BEVLSCMA	\$212.85	\$206.85	CLMASCSH	\$158.85	\$152.85
BHISSCMA	\$158.85	\$152.85	CLMASCSN	\$158.85	\$152.85
BLBGSCMA	\$212.85	\$206.85	CLMASCSU	\$158.85	\$152.85
BLNHSCMA	\$212.85	\$206.85	CLMASCSW	\$158.85	\$152.85
BLRGSCMA	\$158.85	\$152.85	CLMASCTS	\$158.85	\$152.85
BMBRSCMA	\$188.85	\$182.85	CLMBSC32	\$158.85	\$152.85
BRWLSCBE	\$212.85	\$206.85	CLMBSC44	\$158.85	\$152.85
BTBGSCMA	\$212.85	\$206.85	CLSNSCMA	\$188.85	\$182.85
CENTSCWS	\$188.85	\$182.85	CLTNSCMA	\$212.85	\$206.85
CHAPSCCL	\$158.85	\$152.85	CLVRSCES	\$188.85	\$182.85
CHRWSCES	\$212.85	\$206.85	CMDNSCLG	\$212.85	\$206.85
CHTNSCDP	\$158.85	\$152.85	CMDNSCMA	\$212.85	\$206.85
CHTNSCDT	\$158.85	\$152.85	CWPNSCMA	\$158.85	\$152.85
CHTNSCJM	\$158.85	\$152.85	DLLNSCMA	\$212.85	\$206.85
CHTNSCJN	\$158.85	\$152.85	DNMKSCES	\$212.85	\$206.85
CHTNSCLB	\$158.85	\$152.85	DRTNSCMA	\$158.85	\$152.85
CHTNSCNO	\$158.85	\$152.85	EDBHSCMA	\$212.85	\$206.85
CHTNSCPS	\$158.85	\$152.85	EDFDSCMA	\$212.85	\$206.85
CHTNSCWA	\$158.85	\$152.85	EOVRSCMA	\$158.85	\$152.85
CLIOSCMA	\$212.85	\$206.85	ESLYSCMA	\$158.85	\$152.85

4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

4.2.10 <u>BirchNet Essentials</u> (continued)

B. Rates and Charges (continued)

2. 200 Minute Long Distance Calling Block for BirchNet Essentials:

Maximum Overage Usage Rate per Minute

Additional Minutes	\$.147	(D)
Out of Contract – Business	\$.147	(N)
Out of Contract Residential	\$ 1.47	(N)

- a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- b. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.
- 3. Other charges located in Miscellaneous Charges Section 4.2.11.

C. BirchNet Essentials Inclusive Feature List:

Anonymous Call Rejection, per line

(C)
(C)
(C)
(C)
. ,
(N)
(6)
(C)
(C)
(C)
(C)
(C)
(NI)
(N)

Issue Date: July 30, 2010 Effective Date: August 10, 2010

900-976 Blocking (Residential Lines Only)

4.2 General Exchange Services (continued)

4.2.10 <u>BirchNet Essentials</u> (continued)

D. Optional Calling Features

Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

Optional Calling Features	Maximum	Maximum	
	Residential	Business	
Busy Connect (Per call, per use)	\$2.70	\$2.70	

E. Footnotes for BirchNet Essentials:

(C)

1. BirchNet Essentials are available to business and residential customers.

All customers will be required to sign a 12, 24 or 36month term agreement.

Early Termination Fees are calculated using the following formula: \$100 x Months Remaining

The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

- 2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Essentials standard rates located in section 4.2.2 will apply.
- 3. The availability of certain features depends on ILEC feature availability.
- 4. Some features are only available to business customers.

(N)

4. SERVICES AND MAXIMUM RATES (continued)

- 4.2 <u>General Exchange Services</u> (continued)
 - 4.2.10 <u>BirchNet Essentials</u> (continued)
 - E. Footnotes for BirchNet Essentials (continued)
 - Long Distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use.

Free Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

- 6. (D).
- An additional discounted charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Essentials. There is a maximum of 3 extensions per voicemail box.
- 8. BirchNet Residential rates are equal to the Home Essentials Rates.
- 9. Effective upon expiration of the initial or any subsequent term, the contract discount will expire.
- 10. The following products of Birch Telecom of the South, Inc. and Birch Communications, Inc have changed their name to BirchNet Essentials. The services and rates for each product have previously been grandfathered.

Freedom Pack Essentials 800min

Smart Biz Plus All Access 2 Plus

Freedom Pack Essentials

Home Essentials
Home Essentials 1500

BirchNet Essentials

Home Companion 2500 Package Access Spectrum 2500 Primary Service All Access Package

Simple Connections

Simple Connections Lite

Access Complete 50

Access Complete Premium 2500 Access Complete Nation 2500

Access Complete Nation Business 2500

Residential Service 2500

4.2 General Exchange Services (continued)

4.2.12 Home Connection (1)

A. Service Description

Home Connection includes a Residential Line with Caller ID Deluxe and Call Waiting features at no extra cost.

Calls within the standard flat rate local calling area are unlimited. Calls made outside of the local calling area will be billed at maximum of \$0.18 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, and Canada do not qualify under this plan and are provided and billed pursuant to other Company tariffs or their terms of service.

A one-year term plan is required. Customers cancelling or otherwise disconnecting service prior to completion of any successive term will be assessed a maximum early termination charge of \$90.00 multiplied by the number of months remaining in the term plan.

All taxes, surcharges and regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees and 911 fees.

Toll Free service is available with this product see "Toll Free Service" for rates.

B. Home Connection - Feature List

Any of the following calling features may be added to the Birch Basic Line. The following rates apply only when these calling features are added to the Birch Basic Line. To add calling features to any other service, please refer to Section 4.2.14 for applicable rates.

(M) Content moved to section 4.2.18 of this tariff.

(1) Effective August 10, 2010, this product is no longer available for new sales.

(N)

4.2 <u>General Exchange Services</u> (continued)

4.2.13 Home Essentials (1)(2)

(N)

A. Product Description

Home Essentials includes a Residential Line and a choice of the features listed below. Additional features and services are available as described and priced elsewhere in this tariff. Various non-regulated services are also available for additional charges.

Call Waiting Hunting

Caller ID Deluxe 3rd Party Blocking

Three-Way Calling
Repeat Dialing
Call Forwarding Variable
Call Forwarding No Answer
Call Forwarding Busy Line
Call Return
Call Return
Call Return
Call Blocking
Call Return
Call Return
Call Blocking
Call Return
Call Return

Speed Dialing Call Selector 900/977 Blocking Call Trace

Distinctive Ring

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge. 1500 minutes of interLATA long distance calling to locations within the contiguous United States is included in the monthly recurring charge. Additional interLATA usage will be billed at maximum of \$0.18 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, other US Territories and Canada do not qualify under the free usage provisions of this plan. Calling card service is available and all domestic usage is billed at maximum of \$0.57 per minute. No data usage is permitted under the Home Essentials long distance plans.

A one-year term plan is required and term plan customers cancelling or otherwise disconnecting service prior to completion of the term will be assessed a maximum early termination charge of \$90.00 multiplied by the number of months remaining in the term plan.

All taxes surcharges, and regulatory fees are billed separately, including, but not be limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees and 911 fees.

Toll Free service is available with this product, see "Toll Free Service".

(1) All customers sold prior to March 23, 2010 will continue to receive 2,500 free minutes of LD, but the offer will be grandfathered on this date and no longer offered on new lines and/or new customers. The new offering will be 1,500 free minutes of outbound long distance, and the product will be called Home Essentials 1500.

(2) Effective August 10, 2010, this product is no longer available for new sales.

(N)

4.2 General Exchange Services (continued)

4.2.15 BirchNet Value Line

A. BirchNet Value Line is equipped with:

Basic Line

B. Charges

(C)

(C)

a. Monthly Recurring Charges -Business

CLLI	BirchNet Value Line	BirchNet Value Line	CILI	BirchNet Value Line	BirchNet Value Line
CLLI	12 Month	24/36 Month	CLLI	12 Month	24/36 Month
AIKNSCMA	\$161.85	\$158.85	CLMASCCH	\$131.85	\$128.85
ALDLSCMA	\$188.85	\$185.85	CLMASCDF	\$131.85	\$128.85
ARSNSCAH	\$131.85	\$128.85	CLMASCJX	\$131.85	\$128.85
ARSNSCMA	\$131.85	\$128.85	CLMASCPA	\$131.85	\$128.85
ARSNSCTV	\$131.85	\$128.85	CLMASCSA	\$131.85	\$128.85
BATHSCMA	\$131.85	\$128.85	CLMASCSC	\$131.85	\$128.85
BAVLSCMA	\$188.85	\$185.85	CLMASCSH	\$131.85	\$128.85
BETNSCMA	\$161.85	\$158.85	CLMASCSN	\$131.85	\$128.85
BEVLSCMA	\$188.85	\$185.85	CLMASCSU	\$131.85	\$128.85
BHISSCMA	\$131.85	\$128.85	CLMASCSW	\$131.85	\$128.85
BLBGSCMA	\$188.85	\$185.85	CLMASCTS	\$131.85	\$128.85
BLNHSCMA	\$188.85	\$185.85	CLMBSC32	\$131.85	\$128.85
BLRGSCMA	\$131.85	\$128.85	CLMBSC44	\$131.85	\$128.85
BMBRSCMA	\$161.85	\$158.85	CLSNSCMA	\$161.85	\$158.85
BRWLSCBE	\$188.85	\$185.85	CLTNSCMA	\$188.85	\$185.85
BTBGSCMA	\$188.85	\$185.85	CLVRSCES	\$161.85	\$158.85
CENTSCWS	\$161.85	\$158.85	CMDNSCLG	\$188.85	\$185.85
CHAPSCCL	\$131.85	\$128.85	CMDNSCMA	\$188.85	\$185.85
CHRWSCES	\$188.85	\$185.85	CWPNSCMA	\$131.85	\$128.85
CHTNSCDP	\$131.85	\$128.85	DLLNSCMA	\$188.85	\$185.85
CHTNSCDT	\$131.85	\$128.85	DNMKSCES	\$188.85	\$185.85
CHTNSCJM	\$131.85	\$128.85	DRTNSCMA	\$131.85	\$128.85
CHTNSCJN	\$131.85	\$128.85	EDBHSCMA	\$188.85	\$185.85
CHTNSCLB	\$131.85	\$128.85	EDFDSCMA	\$188.85	\$185.85
CHTNSCNO	\$131.85	\$128.85	EOVRSCMA	\$131.85	\$128.85
CHTNSCPS	\$131.85	\$128.85	ESLYSCMA	\$131.85	\$128.85
CHTNSCWA	\$131.85	\$128.85	FLBHSCMA	\$131.85	\$128.85
CLIOSCMA	\$188.85	\$185.85	FLRNSCMA	\$131.85	\$128.85
CLMASCAR	\$131.85	\$128.85	FLRNSCTS	\$131.85	\$128.85
CLMASCBQ	\$131.85	\$128.85	FNINSCES	\$131.85	\$128.85

(C)

- 4. SERVICES AND MAXIMUM RATES (continued)
 - 4.2 General Exchange Services (continued)
 - 4.2.15 <u>BirchNet Value Line</u> (continued)
 - D. BirchNet Value Line Feature List (continued)

- (M) Content moved to section 4.2.18 of this tariff.
 - E. Footnotes for BirchNet Value Line:

(1) BirchNet Value Line is available to business and residential customers.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula: \$100 x Months Remaining

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

(2) Product may not be available in all CLLIs.

(D)

(D)

(N)

(N)

4. SERVICES AND MAXIMUM RATES (continued)

- 4.2 <u>General Exchange Services</u> (continued)
 - 4.2.15 <u>BirchNet Value Line</u> (continued)
 - E. Footnotes for BirchNet Value Line (continued)
 - (3) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use. Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.
 - (4) The availability of certain features depends on ILEC feature availability.
 - (5) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Value Line. There is a maximum of 3 extensions per voicemail box.
 (C)
 - (6) Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Value Line.
 - (7) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.
 - (8) All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.
 - (9) Residential pricing is the same as Home Connection. Effective August 10, 2010, this product is no longer available for Residential sales.
 - (10) Effective upon expiration of the initial or any subsequent term, the contract discount will expire.
 - (11) The following products of Birch Telecom of the South, Inc. and Birch Communications Inc. have changed their name to BirchNet Basic Line. The services and rates for each product have previously been grandfathered.

Residential Line

Flat Rate Business Line

Residence Line

Basic Access Line

Home Value Line

BirchNet Value Line

Measured Residence Line

(N) (N)

4. SERVICES (continued)

4.5 Toll Services (continued)

4.5.2 Toll Service

Provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing directly or with operator assistance. Direct Dialing includes 1 + Area Code (where necessary) + telephone number, or, in some cases for IntraLATA, users must access the Company's network by dialing 1010678 then 1 + Area Code + Number. For operator assistance a customer dials O only, O + telephone number or O + NPA + telephone number for IntraLATA calls.

No monthly recurring charges or minimum monthly billing requirements for outbound long distance calls will apply for those customers using Birch for both local and long distance service. A minimum monthly billing requirement of \$4.95/account per month will apply for customers using Birch for long distance service only.

Monthly Recurring Charge for Long Distance Only Customers: \$1.95

	Per Minute	Minimum Increment	Billing Increment
With Local Service	<based on="" product=""></based>	30 seconds	6 seconds
Without Local Service	\$0.099	30 seconds	6 seconds

4.5.3 Birch Long Distance

Rates Per Minute Current Rates Per Product

	Cullel	it Itates I ei	Tioudet
<u>Products</u>	Intra-Lata	<u>Intra-</u> <u>State</u>	Inter-State
BirchNet Value Line	\$0.069	\$0.069	\$0.069
BirchNet Basic Line	Unlimited	\$0.049	\$0.049
BirchNet Essentials	Unlimited	\$0.049	\$0.049
Home Connection	\$0.060	\$0.060	\$0.060
Home Essentials	Unlimited	\$0.060	\$0.060
Out of Contract – Residential	\$0.075	\$0.075	\$0.075
Out of Contract - Business	\$0.075	\$0.075	\$0.075

Long Distance Rates apply to all domestic 1+ direct dialed minutes of use. While there are plans that offer free long distance, the customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

1. Business Services

Reference	<u>Description</u>	Monthly Recurring Charge	Non-recurring Charge	
4.2.2	Activation Charge Auto Redial Call Return Three-Way Calling	\$2.00 2.00 2.00	Charge	(I) (I) (I)
4.2.2	Birch Price Protection Plan Per terminated Line Per terminiated line multipled by the number of months remaining in the current term	\$50.00 \$10.00		
4.2.2	Birch Basic Business Line (3)			
	Class of Service charge Custom work order Establish dual service – Basic Line Expedited service charge Feature add/change Hunting add/change Invoice change Move, per line Installation of new line Move, per line (2) Installation of new line (2) Transfer of service Service change, all other, per line Telephone number change Telephone number search, 1st 20 free		\$25.00 (1) \$30.00 \$25.00 \$10.00 \$10.00 \$10.00 \$64.00 \$64.00 \$26.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00	

- (1) Custom work is that of a non-routine nature, involving construction, removal, repair, rearrangement or other activities, required to establish and /or maintain local service required of the Company by the Customer. Customer must agree to the charges provided by the Company prior to the work beginning.
- (2) The additional non-recurring charge is only applicable when two or more lines are ordered at the time Birch service is established. The additional non-recurring charge is applied only to lines beyond the first one line ordered. The customer's invoice will show a discount per additional line ordered.
- (3) Effective August 16, 2008 this service is no longer offered.

(N)

1. Business Services

CLMASCJX

4.2.9.1	
•	

4.2.9.1 Reference		BirchNet Basic Plus	BirchNet Basic Plus		BirchNet Basic Plus	BirchNet Basic Plus
	CLLI	12 Month	24/36 Month	CLLI	12 Month	24/36 Month
4.2.9.1	AIKNSCMA	\$58.95	\$57.95	CLMASCPA	\$48.95	\$47.95
	ALDLSCMA	\$67.95	\$66.95	CLMASCSA	\$48.95	\$47.95
	ARSNSCAH	\$48.95	\$47.95	CLMASCSC	\$48.95	\$47.95
	ARSNSCMA	\$48.95	\$47.95	CLMASCSH	\$48.95	\$47.95
	ARSNSCTV	\$48.95	\$47.95	CLMASCSN	\$48.95	\$47.95
	BATHSCMA	\$48.95	\$47.95	CLMASCSU	\$48.95	\$47.95
	BAVLSCMA	\$67.95	\$66.95	CLMASCSW	\$48.95	\$47.95
	BETNSCMA	\$58.95	\$57.95	CLMASCTS	\$48.95	\$47.95
	BEVLSCMA	\$67.95	\$66.95	CLMBSC32	\$48.95	\$47.95
	BHISSCMA	\$48.95	\$47.95	CLMBSC44	\$48.95	\$47.95
	BLBGSCMA	\$67.95	\$66.95	CLSNSCMA	\$58.95	\$57.95
	BLNHSCMA	\$67.95	\$66.95	CLTNSCMA	\$67.95	\$66.95
	BLRGSCMA	\$48.95	\$47.95	CLVRSCES	\$58.95	\$57.95
	BMBRSCMA	\$58.95	\$57.95	CMDNSCLG	\$67.95	\$66.95
	BRWLSCBE	\$67.95	\$66.95	CMDNSCMA	\$67.95	\$66.95
	BTBGSCMA	\$67.95	\$66.95	CWPNSCMA	\$48.95	\$47.95
	CENTSCWS	\$58.95	\$57.95	DLLNSCMA	\$67.95	\$66.95
	CHAPSCCL	\$48.95	\$47.95	DNMKSCES	\$67.95	\$66.95
	CHRWSCES	\$67.95	\$66.95	DRTNSCMA	\$48.95	\$47.95
	CHTNSCDP	\$48.95	\$47.95	EDBHSCMA	\$67.95	\$66.95
	CHTNSCDT	\$48.95	\$47.95	EDFDSCMA	\$67.95	\$66.95
	CHTNSCJM	\$48.95	\$47.95	EOVRSCMA	\$48.95	\$47.95
	CHTNSCJN	\$48.95	\$47.95	ESLYSCMA	\$48.95	\$47.95
	CHTNSCLB	\$48.95	\$47.95	FLBHSCMA	\$48.95	\$47.95
	CHTNSCNO	\$48.95	\$47.95	FLRNSCMA	\$48.95	\$47.95
	CHTNSCPS	\$48.95	\$47.95	FLRNSCTS	\$48.95	\$47.95
	CHTNSCWA	\$48.95	\$47.95	FNINSCES	\$48.95	\$47.95
	CLIOSCMA	\$67.95	\$66.95	FNVLSCMA	\$48.95	\$47.95
	CLMASCAR	\$48.95	\$47.95	GFNYSCMA	\$67.95	\$66.95
	CLMASCBQ	\$48.95	\$47.95	GIVLSCMA	\$58.95	\$57.95
	CLMASCCH	\$48.95	\$47.95	GNVLSCBE	\$48.95	\$47.95
	CLMASCDF	\$48.95	\$47.95	GNVLSCCH	\$48.95	\$47.95
	CLMACCIN	040.05	¢ 47. 05	CNUU CCCD	Φ40.0 π	¢ 47. 05

Issue Date: July 30, 2010 Effective Date: August 10, 2010

\$47.95

GNVLSCCR

\$48.95

\$47.95

\$48.95

1.	Business Services	(N)
		1

Reference	CLLI	BirchNet Basic Plus 12 Month	BirchNet Basic Plus 24/36 Month	CLLI	BirchNet Basic Plus 12 Month	BirchNet Basic Plus 24/36 Month
	GNVLSCDB	\$48.95	\$47.95	ORBGSCMA	\$58.95	\$57.95
	GNVLSCDT	\$48.95	\$47.95	PCKNSCES	\$58.95	\$57.95
	GNVLSCMC	\$48.95	\$47.95	PCLTSCES	\$58.95	\$57.95
	GNVLSCVL	\$48.95	\$47.95	PCLTSCMA	\$48.95	\$47.95
	GNVLSCWE	\$48.95	\$47.95	PDMTSCES	\$48.95	\$47.95
	GNVLSCWP	\$48.95	\$47.95	PNTNSCMA	\$58.95	\$57.95
	GNVLSCWR	\$48.95	\$47.95	PRSRSCMA	\$67.95	\$66.95
	GNVMSCBU	\$48.95	\$47.95	SALMSCMA	\$58.95	\$57.95
	GRERSCMA	\$48.95	\$47.95	SBRKSCSK	\$48.95	\$47.95
	HCGVSCMA	\$67.95	\$66.95	SCHLSCES	\$58.95	\$57.95
	HNPHSCMA	\$58.95	\$57.95	SENCSCMA	\$58.95	\$57.95
	HTVLSCMA	\$48.95	\$47.95	SHRNSCMA	\$67.95	\$66.95
	ISPLSCIS	\$48.95	\$47.95	SPBGSC01	\$48.95	\$47.95
	JHTNSCMA	\$67.95	\$66.95	SPBGSCBS	\$48.95	\$47.95
	JNVLSCMA	\$67.95	\$66.95	SPBGSCCV	\$48.95	\$47.95
	JONNSCES	\$67.95	\$66.95	SPBGSCHW	\$48.95	\$47.95
	LATTSCLS	\$67.95	\$66.95	SPBGSCMA	\$48.95	\$47.95
	LBRTSCMA	\$58.95	\$57.95	SPBGSCWV	\$48.95	\$47.95
	LKVWSCMA	\$67.95	\$66.95	SPFDSCMA	\$67.95	\$66.95
	LKWLSCRS	\$58.95	\$57.95	STGRSCMA	\$67.95	\$66.95
	LYMNSCES	\$48.95	\$47.95	SUVLSCMA	\$48.95	\$47.95
	LYMNSCIP	\$48.95	\$47.95	SXMLSCMA	\$58.95	\$57.95
	MARNSCBN	\$58.95	\$57.95	TKNASCST	\$58.95	\$57.95
	MARNSCMA	\$58.95	\$57.95	TMVLSCMA	\$48.95	\$47.95
	MCCLSCMA	\$67.95	\$66.95	TRRSSCMA	\$48.95	\$47.95
	MLNSSCWP	\$58.95	\$57.95	UNINSCMA	\$67.95	\$66.95
	MNPLSCES	\$48.95	\$47.95	WCLMSCMA	\$48.95	\$47.95
	MRTTSCMA	\$48.95	\$47.95	WHTMSCMA	\$67.95	\$66.95
	NAGSSCMA	\$48.95	\$47.95	WLHLSCES	\$58.95	\$57.95
	NCHRSCCT	\$48.95	\$47.95	WMNSSCES	\$58.95	\$57.95
	NCHRSCHY	\$48.95	\$47.95	WMTNSCPW	\$58.95	\$57.95
	NWBYSCMA	\$67.95	\$66.95	YORKSCMA	\$58.95	\$57.95

\$57.95

NWELSCMA

\$58.95

1. Business Services

4.2.15 BirchNet Value Line – Feature List

Birch Long Distance	Rate per minute	
All In Contract Long Distance Minutes	\$0.069	(T)
Out of Contract Long Distance Minutes	\$0.075	(N)

Content moved to section 4.2.18 of this tariff.

Optional Calling Features	Business
Three-Way Calling	\$2.00
Call Return	\$2.00
Repeat Dialing	\$2.00
Busy Connect (Per call, per use)	\$0.90
Calling Number Delivery Blocking, Per Call	No Charge